

Create a SK Virtual Visit Account and Login Using a Mobile Device



As a patient, you must first be invited to a virtual clinic with an invitation email or with an Invite Code before you can be scheduled to attend virtual patient consultations.

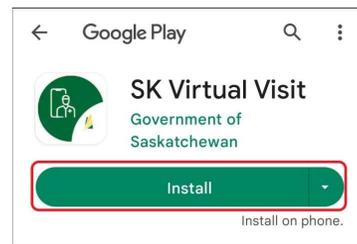
Step 1 - Go to either the Apple App Store or Google Play store, search for **SK Virtual Visit** and Download or Install:

- [Apple App Store](#) for Apple mobile cell phone and tablet products
- [Google Play Store](#) for Android mobile cell phone and tablet products

Apple App Store screenshot:



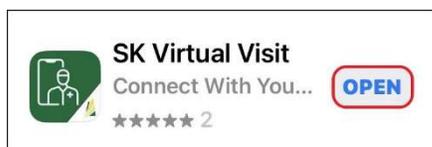
Google Play Store screenshot:



OR

Step 2: Once downloaded, click 'Open' from either the Store or click the icon on your screen.

Apple App Store screenshot:



Google Play Store screenshot:



OR

Mobile Device icon:

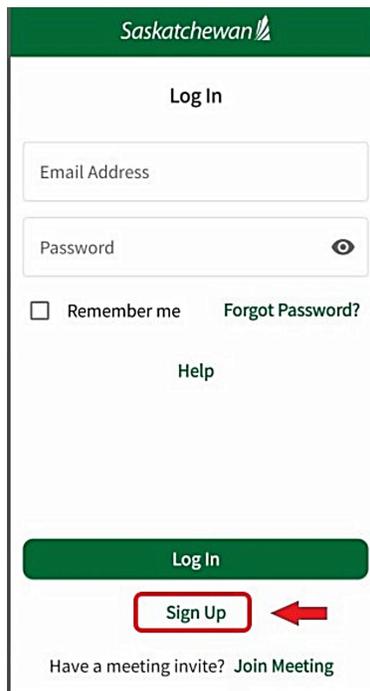


Step 3 – Initially, after downloading and first opening the APP, you will see this green screen. Click the 'Log In or Sign Up' button.

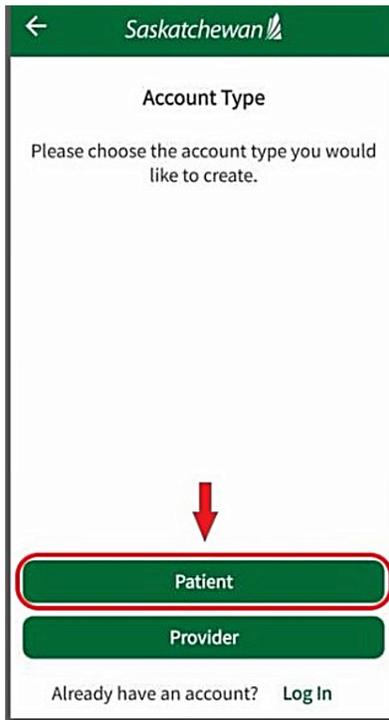
(This screen will only appear the first time you use the APP. Afterwards you will be taken directly to the Login page after opening the APP).



Step 4 – On the Login screen, click 'Sign Up'.



Step 3 – Choose account type '**Patient**'.

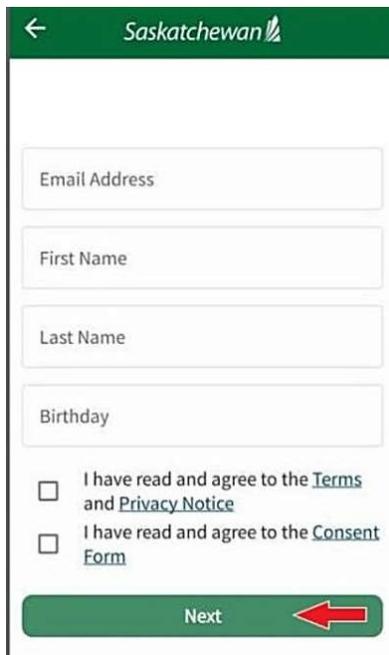


The screenshot shows a mobile application interface for Saskatchewan. At the top, there is a green header with a back arrow and the word "Saskatchewan" followed by a logo. Below the header, the title "Account Type" is centered. Underneath, the text "Please choose the account type you would like to create." is displayed. Two green buttons are visible: "Patient" and "Provider". A red arrow points down to the "Patient" button, which is also outlined with a red border. At the bottom of the screen, there is a link that says "Already have an account? Log In".

Step 4 – Enter all Account Information – email address, first and last name and birthday.

Step 5 – Review the '**Terms of Use**', '**Privacy Policy**' and '**Consent Form**' and check the boxes confirming you have Read and Agree to them.

Step 6 – When complete, click '**Next**'.



The screenshot shows the same mobile application interface as in Step 3. The header and title are the same. Below the title, there are four text input fields labeled "Email Address", "First Name", "Last Name", and "Birthday". Below these fields are two checkboxes with associated text: "I have read and agree to the [Terms and Privacy Notice](#)" and "I have read and agree to the [Consent Form](#)". At the bottom, there is a green button labeled "Next" with a red arrow pointing to it from the right.

Step 7 – Create a secure password. As the password requirements are met, checkmarks will automatically appear for each item.

Step 8 – When complete, click '**Next**'.

Saskatchewan

Choose a Secure Password

Passwords must have...

- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- At least 1 symbol (*, %, !, etc...)
- At least 8 characters
- Confirmation password matches

Enter Password

Confirm Password

Next

The '**Confirm your email**' screen will appear and you will be sent an email to the email address you entered on the previous screen.

If the email is not found in your 'Inbox', check your 'Junk' or 'Spam' folders. If still not there, click '**Resend Confirmation**' on the 'Email Verification' screen and it should be resent.

Step 8 – In the email, click the quick link, '[here](#)', which bypasses the '**Confirm your email**' screen, **OR...**

Hello and welcome to SK Virtual Visit!

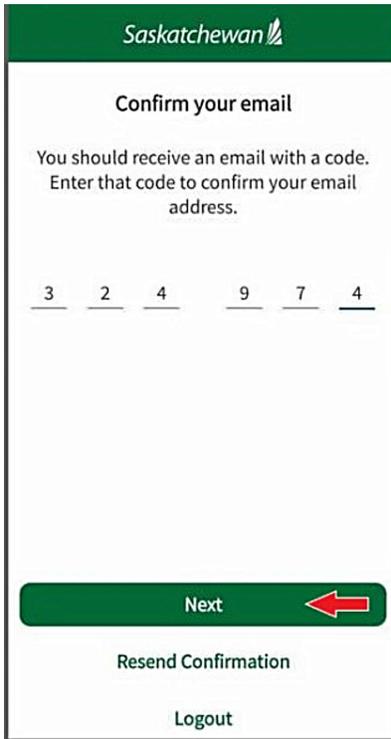
Please click [here](#) to verify your email or enter the following code when prompted after logging into your account:

Or manually enter **324974**

Thanks for joining SK Virtual Visit.

If you have any questions or suggestions for how we can improve our service, please don't hesitate to contact us at virtualvisit@ehealthsask.ca.

... manually enter the 6-digit code provided in the email onto the **'Confirm your email'** screen, then click **'Next'**.



You will be taken directly into your new **'SK Virtual Visit'** account.

Step 9 – Complete the **'Pre-Consultation'** checklist to finish your account setup. Tap the arrows beside each item and enter your birthday, gender, phone number, address, your health card number and to set microphone and camera permissions.



You are now part of your Healthcare Provider's virtual clinic. Call the clinic to book virtual appointments or if you have any questions.

Changes to your account may be made under '**Profile**'.

Your scheduled virtual appointments are found under '**Consultations**'.

Logout of your account under '**Menu**' > '**Logout**'